

Vinu Baby Pannikot

Technologist – Technical Program Manager - Architect - Agilist - Passionate developer
20 Years of IT industry experience



Professional Summary

Delivery and Program Management

- Experience in Agile methodologies including Scrum and SAFe configurations with distributed agile teams. Certified advanced scrum master and a trained Release Train Engineer (RTE). Have provided consultation for Agile project execution for various clients.
- Industry standard certifications TOGAF 9.2, CSM, SAFe CASM.
- Proven experience in managing transition projects from competing vendors and building up the capability. And have successfully delivered large and complex programs (~250 FTE).
- Strong execution focus in driving multiple projects from requirements to delivery with focus on managing end-to-end delivery within agreed project control limits (budget & schedule)
- Good attention to details, defining business strategy with win-win propositions, stakeholder management are some of the key important skills sets.
- Has played critical client facing roles at onsite and offshore and can easily endure and manage high-pressure and stressful environments. Customer relationship building and establishing direct and healthy connect with all stakeholders have always been a strong skill.
- Can effectively converse with technical and business stakeholders with clarity and confidence.
- Effective mentor, leader and team motivator and known for the ability to build and run high performing teams and produce high-quality delivery through distributed delivery models.
- Have good multi culture view on business and process. Have collaborated with customers from US, UK, CE, MENA, Asia and Far East. Have also worked locally in Japan, UAE and Italy.

Architecture and Technical Management

- Extensive hands-on experience on various technologies, with over 20 years of hands on experience Microsoft technologies (.NET, ASP.NET, VB6, SQL Server, JavaScript, WPF, WCF etc.,)
- Certified TOGAF 9.2 EA
- Vast experience in setting up and heading the DevOps transformation and establishing the tooling chain.
- Client-focused Technical Manager with more than 8 years of designing innovative applications and achieving high client satisfaction

Skills

Methodologies: Agile, Extreme Programming, TDD, Waterfall, SAFe Essential

Program/Project Management: Project planning, Profit Loss management, Risk management, change management, Timely Escalation and escalation management, Resource management, budget realization and monitoring, mentoring and coaching, appraisal and KPI/KPA setup for team.

Project Management Tools: MS Project, MS Visio, JIRA (advanced user), Confluence (advanced user), MS Office suite, Power Apps, Azure DevOps - VSTS (advanced user)

Technology Stack:

Microsoft .NET, C#, VB.NET, Dart, Java, ASP.NET, WPF, WCF, UIPath, Flutter, Restful Services, Xamarin Forms, Microsoft Azure, Google DialogFlow, Java, JavaScript, C++, Liferay, Adobe Experience Manager, Visual Studio API, Windows Update API, Zillow API, SolidWorks API, Win32 API, Microsoft TFS API, VMware PowerCLI, CATIA V5 CAA, MS Project, MS Visio, Astah Community, UML, OOAD, Design Patterns, EA, GitLab, Jenkins, Sonar Cloud. Mobile app ecosystem.

(above listed are literally which I was hands-on)

Linguistic skills: English, Malayalam, Tamil, Telugu, Hindi

Education

Bachelor of Science (BSc. – Computer Science, Mathematics, Statistics) – Andhra University
1998-2001, Visakhapatnam, India

Advanced Diploma in Software Engineering (ADSE) - APTECH Pvt., Ltd.
1998-2002, Visakhapatnam, India



Work Experience

Cognizant Technology Solutions (Chennai, India), **Associate Director**, Dec-2020 – Present

- Offshore technical program manager for the development and delivery of Digital transformation program for a leading postal organization in Ireland.
 - Technical decision and liaising with Architecture forum on solution development.
 - Client and other stakeholder management. Liaise with other vendors and lead the governance of the program along with change and risk management.
 - Vast experience in playing critical delivery roles in firefighting or escalated projects and regain the client's confidence.
 - Establish medium and large programs from base and setup global distributed delivery model, Recruit and build teams from scratch, managing teams from multiple disciplines and streams.
 - Budget (P&L) and portfolio management.
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Etihad Airways (Abu Dhabi, UAE), **Technical Project Manager**, Oct-2019 – Dec-2020

- Develop the RPA capability and demonstrate to the business the benefits. Developed various solutions and prototypes using UIPath. Currently running the process automation assessment to improve the overall efficiency and productivity of the department. Chatbot prototyping using Google DialogFlow and Azure Bot services and LUIS.ai
 - Agile coach instrumental in bringing the best practices of Essential SAFe configuration during the currently ongoing Agile Transformation across the organization.
 - Involved in pre-sales and delivery activities, floating of RFP, liaising with the procurement team.
 - Project and program plan and delivery execution which involves managing delivery by multi-geography located vendors, integrators, service providers etc.
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Cognizant Technology Solutions (Chennai, India), **Senior Manager**, July-2016 – Sep-2019

- Managed the complete account which develops a B2B portal for a leading oil and gas major in France. Improved the overall profitability of the account. Owned P&L of the account and improved the revenue from 350K EUR to 1.5 million EUR over a span of 18 months. Instrumental in leading the Agile transformation phase in introducing Essential SAFe configuration and played the role of Release Train Engineer (RTE) for the pre-release.
 - Owned and delivered digital transformation projects for Etihad Airways on AEM platform. Owned the complete end-to-end program management which also included couple of other service providers.
 - Was institutional in delivering the final leg of the B2C portal of United Utilities Plc. The go-live delay was efficiently delivered ahead of time by completing the WCAG compliance module, Security Penetration Testing backlog items and Performance improvement tasks. Worked as individual contributor in completing the final Go-Live blockers. Exhibited greater quality output and improved productivity.
 - Lead the Tooling chain implementation and git-branching process for establishing high maturity CI/CD pipelines.
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HCL Technologies (Chennai, India), **Senior Technical Manager**, 2011 – 2016

- Managed a cross functional team of over 30+ offshore development team for Konica Minolta Medical Graphics.
 - Improved the overall scope in a multi-vendor program through multiple transition programs and eventually brought the ownership of the product from 45% to 70%.
 - Provided technical solutions for various mission critical tasks and managed the complete concept to delivery of two releases (including design, QA) from Japan (1 year).
 - Involved in direct customer interactions for the major releases.
 - Had been an Individual contributor (IC) and delivered various features (image processing) using .net and WPF technology stack.
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Tata Consultancy Services (Chennai, India), **Assistant Consultant**, 2007 – 2011

- As a team lead engineer, I have developed various .net applications to improve the productivity of the track engineers. Systems such as VDS (vehicle dynamics simulator), track simulator, Virtual Machine automation etc.
 - Worked on various automation solutions.
 - Developed custom operations/features in CATIA V5 and SolidWorks for the CAD/CAM team in Ferrari.
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Nana Computer Private Limited (Vishakhapatnam, India), **Lead Engineer**, 2006 – 2007

- Developed various utility applications using .NET, VB, SQL, ASP, ASP.NET
 - Managed the offshore delivery team of developers and testers, by conducting design reviews, code reviews, peer testing etc.
 - Owned requirement gathering and analysis with customers.
 - Lead the solution designing along with the team.
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Allied IP Attorneys (Dubai, U.A.E), **Sr. Software Engineer**, 2002 – 2006

- Designed, developed and managed a complete office automation suite for IP (intellectual properties) management using VB6, ASP, .NET, SQL Server, ColdFusion.
 - Owned the test and release planning of the in-house application and managed a team of 5.
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